

Q&A Avoncroft Museum

****2 children come for free with each FULL ADULT ticket**

FAQs

Q - I'm a concession/individual member – do I get 2 children in for free? A – you have a choice – buy your concession rate ticket/use your membership and pay for the children. Or, purchase a full adult rate ticket, and the 2 children can come in for free.

Q – I have more than 3 children, what do I do?

A – for each full adult ticket, up to 2 children can come in for free. Any more will need to be paid for (unless they're under 5 yrs old)

Q – I'm trying to book online but can't find the free children's tickets

A – Just buy your full adult tickets – for each full adult ticket, we will allow up to two children free entry – they don't need tickets!

Q – I've already booked online and paid for the children's tickets, can I get a refund?

A – when you arrive at the Museum, show your tickets and ask for a refund. Your online booking details will be taken down, and any children's tickets which are part of the offer will be refunded online (not at the reception desk, as we have to refund via the same route we took payment). Please allow a few days for this to go through.

Q – What's included in the cost of entry?

A – 19 acres of grounds with plenty of space to explore and run off energy! 30 historic buildings to find out how people lived in the past: 2 playgrounds with balance and climbing equipment. The National Collection of Telephone Kiosks, where you can have a go at using old payphones and make calls to each other! a dressing up rail; outdoor games to play; tearoom and shop.

Q – is there anything else to do?

A Check the running dates for the miniature train from 11am to 3pm (£1 a ride); Seasonal trails to follow, with nuggets of information in the form of an activity booklet linked to a trail across site and child activity available to purchase in advance along with adult tickets for £3.